

August 9, 2021

Dear Families and Friends,

Many of you already know that just as we were celebrating our ability to enjoy more relaxed protocols in our Home, we had to take a few steps backwards. When one of our vaccinated staff members tested positive a couple of weeks ago, our Sacred Heart Hall was immediately placed on lockdown. Luckily, the staff member was not symptomatic while working here, but testing of ALL Residents, Sisters and staff was required. Thankfully, all three rounds of testing came back 100% negative. Our diligence in following all COVID safety protocols has not relaxed through the ups and downs of the pandemic, and this was a reminder to all of us that we are not at a point where we can let our guard down. Keeping that in mind, we have been able to resume activities and Residents are again able to enjoy more time together.

Considering the high contagion factor of the Delta variant we are taking every precaution to keep everyone in our Home as safe as possible. We are trying to strongly encourage Residents not to go out unless they really need to because they can't get what they need from one of us or can't get it delivered. Our Home is 99% vaccinated and as mandated by the San Francisco Department of Public Health in consultation with the California Department of Public Health, we are mandated to start twice weekly COVID testing of all unvaccinated individuals, starting this week. The most recent state and city mandates require that all personnel be fully vaccinated or be in the process of getting fully vaccinated by September 15, 2021, unless there are verified medical reasons or religious reasons preventing them from doing so.

Due to the dramatic increase in cases of COVID-19 due to the Delta Variant, our new Visitation Policy as listed below follows the most recent strict directives issued by the city and state department of public health as a means to reduce the risk of visitors bringing COVID-19 from the community and introducing it into the Home. Given the fluidity of our current health circumstances, directives change often. As always, we will share information with you as quickly as we are able. We thank you once again for your understanding and for working with us for the safety of all. We continue with hope in our hearts and with gratitude for all the blessings bestowed on us.

May God bless you,

Mother Marguerite

REVISED VISITATION PROCEDURES EFFECTIVE IMMEDIATELY

1. All visits are by appointment only. Reservations for appointments must be made Monday through Friday between 10:00 AM and 5:00 PM, at least 24 hours in advance, by contacting:

SANTANA THEINVIWAT BY AT ACSANFRAN@LITTLESISTERSOFTHETHEPOOR.ORG OR 415-751-6510.
IF SANTANA CANNOT BE REACHED, PLEASE CONTACT TIM LOBACZ AT 415-751-6510.

2. There can be no more than three (3) visitors per visit.
3. All visitors must be vaccinated, if not vaccinated or fully vaccinated then they must have a negative Covid-19 test within the previous 72 hours of their visit. Proof of a negative test must be provided. ([STATE PUBLIC HEALTH OFFICE ORDER](#))
4. All visitors are required to check in with the Front Desk, hand sanitize, reply to all screening questions, have their temperature taken, and leave their contact information on the designated sign-in log sheet. Contact information is requested in the event that contact tracing is later needed.
5. Visitors and Residents are required to wear well-fitting masks at all times during their visit, even if the visit is taking place outside. Medical grade masks will be provided by St. Anne's Home to all visitors. Visitors unable to wear the mask provided may be asked to return at another time.
6. Social distancing must be observed at all times. Because masks must be worn at all times, NO food or beverages can be shared during visits. However, you may bring a favorite food for your loved one to have on his or her own after your visit.
7. All visitations must take place outdoors, (until further notice) regardless of vaccination status. If outdoor visitation is not possible due to weather conditions, visitation can be conducted indoors in our main lobby mall area.
8. No visitation can take place in Residents' rooms unless they are compassionate care situations that have already been predetermined. Visitors who must visit in Resident rooms should ensure that windows are open to provide adequate ventilation.