St. Anne's Home 300 Lake Street San Francisco, CA 94118-1397 (415) 751-6510

September 11, 2020

Dear family and friends,

With the wildfires still blazing across California, we hope and pray that you and your family continue to be safe and well.

Everyone from most of Bay Area awoke last Wednesday to an orange glow of clouds and heavy smoke lingering in the air. I am sure you will agree that the experience was scary and yet amazingly surreal. Though there was little scent of smoke and the air quality index did not reach unhealthy levels, it did impede residents in going out for their daily walk.

We have two major things to share with you today. First, the San Francisco Department of Public Health has updated their restrictions on screening of visitors and other protections for Residents, visitors, and personnel. The PDF will be posted on our website and also on this link:

## https://www.sfdph.org/dph/alerts/files/Order-C19-03-Excluding-Visitors-to-SNFs-14pt.pdf.

Please browse through these guidelines for your information. The updated guidelines essentially did not change the way our visitation policy is set-up now. The outdoor balcony visitation has worked out well to maintain safety for you, your loved ones and the staff. The only change we are going to ask is that for visitors to inform the Sisters that they have arrived at the Home for their scheduled time of visit. We ask you to call the Sister in charge of the hall while in the comfort of your car once you have arrived. Please remain outside the building. This way, our receptionist need not take your temperature nor will you have to answer all of the COVID-19 screening questions. This will definitely simplify the visiting process.

Second, with the co-occurrence COVID-19 and influenza this approaching fall and winter seasons, the CDC and DPH are anticipating higher surge of cases. In preparation, our nursing staff are now providing influenza vaccine consent and declination forms for Residents or their health care agents. Health-care agents for nursing care residents, please check the attached file; kindly fill-out highlighted parts, sign and e-mail the completed form to rasanfran@littlesistersofthepoor.org. We hope to get the signed forms as soon as possible. Assigned staff will help disseminate consent forms to residents in the RCFE halls. We know that the majority of our RCFE Residents can sign their own consent forms and so please encourage them to do so. Your cooperation and prompt action on this matter will be highly appreciated.

My warm regards to you and your family.

Mother Therem

God bless you!