

April 25, 2020

Dear Family Member,

It has been a week since my last letter. I hope that you and your family continue to stay well. The sisters and I continue to pray for you daily.

Although we still have no new Covid-19 cases among the Residents, we do have one staff member who was exposed to the virus and tested positive. We also know that she was exposed through a family member and not in the home. This staff member had very limited exposure to Residents. She is not coming into work and will not return until approved by the San Francisco DPH. In addition, anyone who was exposed to her has been informed.

As I mentioned in my previous letters, we have remained vigilant with our infection control. All staff (and most residents) wear masks, maintain social distance and have good hand hygiene. We continue to do everything we can to keep your loved ones safe and healthy.

On a happier note, we are getting better at sheltering in place. Our goal is to keep your loved ones as engaged and connected as possible in this very unusual and often trying situation.

Tim from our activities department has managed to develop a designated TV channel with the availability to live stream into Resident rooms. He and the rest of the activities staff have been able to reignite some of the most missed activities and deliver them directly to your loved ones in their rooms. They are doing chair exercises, karaoke, listening to music, watching movies and playing trivia—all with the ability to call in and respond. Santana from Activities is helping the Residents in a pen-pal letter exchange program with children from a neighborhood Catholic grade school.

Many Residents have also been able to get outside for walks in the backyard. Many of them are doing this daily and have really appreciated the exercise and fresh air. We are grateful the weather has been so lovely this week.

Thank you again for all your support and understanding. Thanks also for your incredible generosity. We appreciated the many donations from last week. I am happy to report that we no longer have an urgent need for hand sanitizer because of the tireless and creative efforts of our Jeanne Jugan Association and Auxiliary. The members pooled resources and were able to procure a large amount of hand sanitizers from the local San Francisco distillery “Seven Stills”. We do still need disinfectant spray and wipes, coffee and all types of masks. Once again, thanks for everything.

God Bless you all!

Sr Theresa Gertrude, I.s.p.



